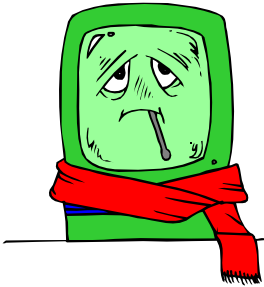


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## **Computer Virus Got You Down?**

*I have found a number of computers coming into the shop that have viruses in them and there are a few things I want to explain about computer viruses.*

*First, these are not some bacteria or organism that attacks computers,*

*it is a computer program created by a programmer for the sole intent of interfering with your computer. Some viruses are cute and make your screen do funny things. One makes certain letters*

*fall off the screen. This is funny for a short time and then you have to run an anti-virus program to eradicate this.*

*Other viruses make programs not run correctly or even worse, format your hard drive which erases all of your information.*

*There are thousand's of computer viruses around and your computer should be checked for viruses on a regular basis, especially if you download programs from the Internet, AOL, CompuServer or even from a local bulletin board.*

*Most newer computers came with an anti-virus program however if the program is not updated on a regular basis, you may think you are protected until a newer virus comes around and gets missed by the out-dated anti-virus program. We choose to use an anti-virus program by McAfee. This is a superb product and is reasonably priced around \$50.00. McAfee offers a subscription program so you can get the latest virus information and be protected automatically. They also offer it from the web-site on the internet.*

*If you would like any additional information about computer viruses or would like to purchase the McAfee anti-virus program, please call our office.*

## **VoiceGate Business Voice Mail System**

*We have recently purchased one of these phone systems for our office, and it works great! It's very reliable and compliments the Lucent Technologies phone systems that we sell and install. Here is some information about the VoiceGate system:*

*You'll get a lot more from your business phone system when you install VoiceGate Voice Mail. VoiceGate's VIP4000*

*Voice Information Processor adds new power to conventional telephone systems ... bringing the benefits of confidential messaging, improved staff efficiency, enhanced customer service and reduced telecommunications costs to your business. Here's why ...*

### **Integrations**

*VoiceGate Voice Mail integrates smoothly with most modern phone systems and supports direct digital integration with AT&T System 75/85/Definity series, Meridian Norstar, Mitel, Nortel Meridian Option series, Notral SL1, and Rolm CBX series. Analog integrations are available for AT&T, Comdial, Intertel, NEC, Nitsuko, Panasonic, Samsung, Toshiba, Vodavi, and many more.*

### **Training and Support**

*Customer staff training and after sales technical support is continuously available from VoiceGate's network of local dealers and distributors during normal business hours. After hours support can be pre-arranged with your local VoiceGate dealer.*

### **Features**

*Alternative Personal Greeting; Automated Attendant; Automatic Day/Afternoon & Night Mode; Call Screening; Custom Call Routing; Departmental; Fax Detection; Holiday Greetings (15); Multiple Access; Operator Access; Pager Notification; Passcode Protected; System Backup Utility; Time/Date Stamp; Time of Day/Company Greeting; etc ...*

*Note: Not all features are supported by all phone systems. Please consult your VoiceGate dealer.*

*For more information and pricing on this product please call our office*