

## THE IMPORTANCE OF VIRUS PROTECTION



Our email hosting mail server has virus protection included. While this program will stop 99% of viruses from coming through your email program from external sources, you can still “catch” viruses on your computer by other means. This includes and is not limited to: internal email, floppy discs, CD-ROMs, web sites, a remote office you are connected to via the internet, etc. If you only have virus protection through your external internet email, then you can still be subjected to viruses through all of those other mediums. This is why having virus protection software installed on your computer and keeping up on the updates is very important.

Viruses are not always easy to get rid of once they get onto your computer. Many times when eliminating a virus off of a computer, we have to save any uninfected data needed, wipe out the hard drive and reinstall Windows from scratch. This process can be lengthy and expensive, and there is also the danger of losing some of your valuable data. Not to mention those viruses that will search out personal data on your computer and report it back to the creator of the virus.

Although 100% virus protection is not guaranteed, any step that we can take together to prevent any disaster when it comes to your computer will be taken.

If you have any doubts regarding the virus protection on your computer, do not hesitate to contact us directly.



Joe

Colleen

Corey

Julie

## IS YOUR DATA BEING BACKED UP PROPERLY?



Backing up your server hard drive is probably the most important daily activity that needs to be done in your office. It may not seem that way since it takes but a few moments to change the tape, however, really think about all of the data stored on your server. What would happen if your server crashed and the information on the backup tapes were no good? How much time and money would have to be spent to re-input all of the data, be it accounting, customer information, etc?

To prevent this occurrence, make it part of the daily routine to look at the server screen and view the backup report. You will easily be able to see whether or not the data is backing up properly. If there is a problem, give us a call and we can help you sort it out. If everything is running smoothly, then you can rest assured that your data is safe. Again, when you go to change the backup tape each day, check the screen for any possible errors. You can never be too careful.

## WEB AND EMAIL HOSTING



We offer high quality web and email hosting through our wholly owned subsidiary WNY Web Service. For nearly a year and a half now, we have had our web and email servers in-house where we can monitor them 24/7. This has been the best decision we have ever made. Since we are in charge, we can decide when to do maintenance and server reboots at times when it would be the least inconvenient for everyone.

One of the included features is Web Site Statistics which give you detailed information about people accessing your web site. Contact us for more information.

Our proudest piece of equipment is our Spam and Virus blocker. We implemented this in February 2005, and the statistics are as follows:

(Continued on page 2)

# COREY'S CORNER



Usually, the term “free” when it applies to software

implies that you're going to get some nasty surprises along with the “free” program, such as ad-ware, spy-ware

and other mal-ware programs out there. There are a number of defenses you should always use on your computer, to keep from getting blind-sided by software like this.

**First**, is keep your computer up to date. The website <http://windowsupdate.microsoft.com> will check Microsoft Windows for any updates it might need. This part is one of the most critical.

**Secondly**, anti-virus. I can't say enough about that. You need to keep that up to date as well, and verify that it does stay turned on. Some nasties can turn your anti-virus off, and even disable it. And the **third** line of defense is some sort of spy-ware scanner. We have used a few products. Ad-Aware, Spybot Search-And-Destroy, and Webroot's SpySweeper. The one program we have had much success with is Microsoft's Windows Defender. It's a free program that doesn't include any sort of nasties to slow down, or take over your computer. It was originally called “Microsoft Antispyware.” The newest version is much less intrusive, more efficient with resources such as RAM, and sits quietly, scanning your system. You can download it by going to <http://www.microsoft.com>, and under the “Popular Downloads” section, you will find the link for it. You will have to go through a “Validation” for your copy of Windows, and then it will take you to the download link.

If you are running Windows 2000, you will need to download another file, to get Windows Defender to run. It's called the GDI+ Update. You can get that at:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=6a63ab9c-df12-4d41-933c-be590feaa05a&DisplayLang=en>

Download and run that program, extracting the files to this location: “C:\WINNT\SYSTEM32”. Then you can install Defender. Make sure after installing, you set it up to update under the “Tools” menu in Defender. And if you run into problems, send me an email at [corey@csu-usa.com](mailto:corey@csu-usa.com), or call us here at the office, and we'll help you out.

# SERVER HOSTING - IS IT RIGHT FOR YOU?

The technology of computers is changing all the time. Once you think you have the “latest and greatest” you soon find out that there is an even newer system that you could have. Also keeping in mind that the newest software that we all utilize can only be used on machines of higher caliber. The server in your office is usually the first machine that needs upgrading - this can be expensive, and it even happens that you have to get an entirely new box which costs even more.

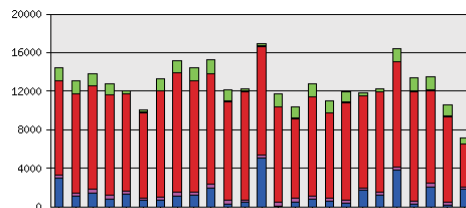
We have a solution. In our office we have a hosting server. You have the ability to host your programs and information on our server and the data can be accessed from any computer. Each user is given a logon name and password so it is completely secure. The system is monitored 24/7 and all of the data is backed up on a daily basis.

# WEB AND EMAIL HOSTING

(Continued from page 1)

<b>Total Blocked</b>	<b>2,816,989</b>
<b>Viruses Blocked</b>	<b>3,790</b>
<b>Allowed</b>	<b>277,309</b>
<b>Total Received</b>	<b>3,113,397</b>

Yes, you are reading that correctly - we have received over 3 million emails, and only 277,000+ have been legitimate. 89% of all emails that come through our system are blocked as spam or viruses, or tagged as possible spam. Below is an actual graph of Daily Mail Statistics:



The only messages our spam blocker is letting through are the color

Green, everything else is spam, viruses or bulk email.

A current customer of ours told me that before getting on our system, daily she would get 65 junk messages, and now she'll get a maximum of 4 - a significant difference! Steps are taken daily to get that number even lower. Call us for more information!