

## BROWSE CONTROL

According to a survey by America Online and Salary.com, the average worker admits to frittering away 2.09 hours per 8-hour workday, not including lunch and scheduled break-time. The biggest distraction for respondents? Personal Internet use.

As an example, let's say an employee makes \$10 an hour. 2.09 hours per day times 5 days is 10.45 hours per week, which would be \$104.50 you paid that employee to surf the internet. Now, multiply that by about 24 days per month, that's now 50.16 hours or \$501.60. Eventually, you pay out \$6019.20 to that employee per year for them not to work. Keep in mind that we're only talking about one employee. Imagine 10 employees doing this over the course of a year. This just cost you \$60,192 for no production. What can be done about this?

BrowseControl enables you to set limits on your employees' access to time-wasting Web activities while still permitting them to reach the sites they need to conduct business. With Browse Control you can completely block internet for some users or restrict access to only those websites which your employees need to access during working hours. You can also control the internet by blocking any website that you don't want anyone visiting.

The Application Blocking feature lets companies build a "blocked list" of applications that users will no longer be able to launch from their PCs. Using BrowseControl, administrators can quickly and easily block users from running dangerous, time-wasting or nuisance applications such as Kazaa, instant-messaging programs or specific games. BrowseControl is bullet proof since it uses the software's internal Original Filename, so power users who decide to re-name their .exe files to scam BrowseControl won't make it. In addition, restricting or blocking certain software, CD/Floppy drive, etc can significantly improve user productivity and prevent unauthorized software use.

Contact our office for more information.

## NEW ANTI-VIRUS SOFTWARE

We have found some limitations in the Symantec Anti-Virus that we had been providing and after extensive research, have selected AVG Anti-Virus by Grisoft. As you can see by the list of features to follow, it offers more protection. It also costs less initially and the upgrades also cost less.

Here is some information on the AVG Corporate edition:



Joe

Colleen

Corey

Julie

### Includes

- \* Anti-Virus protects from viruses, worms and trojans
- \* Anti-Spyware protects from spyware, adware and other malicious programs
- \* Firewall provides individual security against hackers
- \* Central administration of all features, including desktop firewall, updates, and scheduling Benefits
- \* Reduces administrator workload and security costs
- \* New program versions and updates, for free, throughout the license duration
- \* Quality proven by all major antivirus certifications (VB100%, ICSA, West Coast Labs Checkmark)

### Features

- \* Complete solution that provides protection for desktops, notebooks, and file servers
- \* Improved virus detection based on better heuristics and NTFS data streams scanning
- \* Unique automatic threat-removal anti-spyware engine
- \* Automatic firewall profile switching for improved security and usability

### Features in detail

- \* Fully centralized control - All features of AVG, including the desktop firewall, can be centrally managed, ensuring full security for all networked computers. Features include:
  - \* Remote installation and repair
  - \* License management
  - \* Centralized configuration
  - \* Ability to enforce company anti-malware security policy
  - \* Centralized or distributed updating options
  - \* Graphical reports
  - \* Learn more about AVG Admin - Remote Administration
- \* 100% virus detection - AVG's scanning engine has received numerous awards for its excellent detection of "in the wild" viruses, including the VB100% award. Its unique combination of detection methods provides full protection against viruses, worms and trojans.
- \* Cutting-edge anti-spyware technology - Using the latest state-of-the-art detection technology, AVG detects spyware, adware, DLL-trojans, keyloggers, and much more. Malware hidden in data streams, archives, or the Windows registry is also detected.
- \* Full on-access protection - The powerful AVG Resident Shield provides maximum protection by scanning every file opened, executed, or saved. It also prevents the opening or executing of infected files.
- \* Flexible intelligent scanning - The AVG Resident shield can include/exclude files from being scanned based on individual file extensions and can handle exceptions for potentially unwanted programs, such as adware.
- \* Full e-mail protection - AVG checks every e-mail sent or received, providing full protection from e-mail-borne threats. AVG supports all leading e-mail clients, including MS Outlook, The bat!, Eudora, and all other SMTP/POP3-based e-mail clients, such as Outlook Express. Encrypted connections using SSL are also supported.
- \* Automatic threat handling - AVG can automatically heal or remove infected files and other threats such as trojans, worms and spyware.

Call us to get it installed today!

## COREY'S CORNER

How many times have you heard it from us: "Well, there was a real bad bug on the computer, and we have to Reload Windows to get rid of it." A lot. It's really bad, when all the computer is used for is to print labels or tags, lookup customer requests, or just a general use computer for web surfing. No matter the policies, employees load what software they want, and visit unscrupulous websites; all loading the computer with some nasty programs.



Don't you wish there was a way to push a button, and get a clean computer, with nothing loaded except what is needed? There is. It's a program we found called DeepFreeze. What it does is it locks out any changes from being made permanently. Everything is lost on reboot. Back to the initial setup needed for the computer.

It can even lock one drive, leaving the network drives unlocked. Or you can prevent all changes. If a new piece of software is needed, then enter a password, reboot, install the software, and reboot again. Now the new approved software is loaded, and the computer is locked down again. No problems.

We have this software right now in use in an internet café setting. Not an issue. A reboot cleans up everything that the users have done.

If you're interested in setting this up for your computers, give us a call and let us know. We can come out, evaluate it, and get you set up straight away.

## SERVER HOSTING - IS IT RIGHT FOR YOU?

The technology of computers is changing all the time. Once you think you have the "latest and greatest" you soon find out that there is an even newer system that you could have. Also keeping in mind that the newest software that we all utilize can only be used on machines of higher caliber. The server in your office is usually the first machine that needs upgrading - this can be expensive, and it even happens that you have to get an entirely new box which costs even more.

We have a solution. In our office we have a hosting server. You have the ability to host your programs and information on our server and the data can be accessed from any computer. Each user is given a logon name and password so it is completely secure. The system is monitored 24/7 and all of the data is backed up on a daily basis.

With this service, you do not incur any costs for the server hardware, software or backup device. For a nominal fee per user, we provide all of the equipment necessary on our secure system.

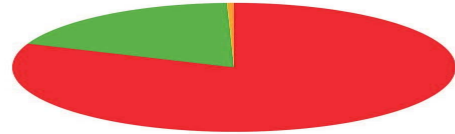
Would you like to receive our newsletter via email? We can even send this to multiple people at your office. Just drop an email to [colleen@csu-usa.com](mailto:colleen@csu-usa.com) and she will get you signed up.

You can also find our newsletters on our web site: just go to [www.csu-usa.com](http://www.csu-usa.com) and click on "Newsletter".

## SPAM BLOCKING STATISTICS

The past three months statistics of the powerful spam and virus filter that is working day in and day out are as follows:

The total email received in the past 3 months was 891,900 messages. Out of that, only 164,340 were legitimate mail, 723,780 were spam and 3,780 were viruses. See the chart below:



Green is legitimate mail, Red is spam that has been blocked and Orange is viruses blocked. So, you may get one or two spam emails to your inbox, but look at how many you're **not** getting!

## WHICH COMPUTER IS RIGHT?

We have had a number of customers ask "why should we purchase a computer from you and not from Best Buy or Circuit City or some place like that?" The computers these places sell are geared for home use and not designed for an office environment. Most of the computers they sell have Microsoft Windows XP Home or Media Center and although these are variants of Windows XP Professional, they do not have the same requirements for an office network or even the ability to properly run some office software.

We even had an instance where a customer purchased a Gateway notebook which had Windows XP Home and would not work with their office software, and to add insult to injury, the home computer they purchased cost more than a commercial IBM notepad that we eventually provided them.

The same goes for wireless equipment. Although you can purchase a wireless router or access point for less than \$100.00, these are again very limited in power and range and will not provide the same service and a good commercial product.

If you have any needs for these products, call us or check out our new on-line store at [www.csu-usa.com](http://www.csu-usa.com) where you can configure your own computer with whatever specifications you want.

## FTP SERVER HOSTING

Do you need off-site remote storage? Do you need secure file transfers? Computer Solutions Unlimited is proud to offer FTP (File Transfer Protocol) and SFTP (Secure File Transfer Protocol) Server Hosting.

We can setup your company to be able to upload files to a server via FTP and have the ability for someone to download them and vice-versa. It can be secured FTP (SFTP) for greater file protection. This is perfect for those larger transactions that may not work best over email, or if email isn't secure enough.

Call or email us today for more information!

## SPECIAL EQUIPMENT

Did you know that Computer Solutions Unlimited can get pretty much any specialized equipment to fulfill your needs? We can get Bar Code Scanners, Industrial Keyboards, Industrial Monitors, scanners, printers, fax machines, etc.

Call us - if it has to do with a computer, chances are: we do it.